

CASE STUDY | Callaway County, Missouri



Choosing the right Financial Software can be a daunting task, even more so the implementation process can seem extremely overwhelming. But the right provider will not only guide you to the best software customized to your organization, they will guarantee a smooth and swift implementation. That's exactly what Callaway County was hoping for when they sought out a new financial software system.

Located in central Missouri, just east of Columbia you can find Callaway County, also known as "The Kingdom of Callaway". With a rich history dating back to 1820, Callaway County financial officers found themselves struggling with their older financial system.

They were operating software that was time consuming and not user-friendly. Karen Rentschler, County Auditor, wasn't able to access real-time information and often had

to wait until month-end to gain access to vital information due to batching restraints.

With issues like accessibility and lack of customizable reports, Callaway County knew they needed a new system that would provide custom features, a user-friendly interface, real-time reporting, and most importantly affordability for the county.

Zobrio proposed Abila MIP™, a fund accounting software solution that aims to provide service primarily to government entities spread throughout the United States.

With its unique and flexible design, Callaway chose MIP because of its easy-to-use interface, affordability and the features met their financial preferences.



"You basically build this software to accommodate your individual financial system. The reporting is top notch when it comes to customizing to fit your reporting needs!"

– Karen Rentschler, County Auditor

After they settled on Abila MIP, discussion on implementation was next. Zobrio consultants mapped out a timeline for an implementation and installation that included both parties working together.



Implementations can get difficult if both sides work independently, however Karen made herself available because she knew it

would make the process flow more smoothly, “As our county auditor I was the one in charge of the implementation at the county level. I needed to be available to answer questions, help find solutions and just be there at all times for anyone that needed assistance.”

Callaway County aimed to go-live with core modules by the first week of January 2016. This included modules like payroll, general ledger, A/P, A/R, and budget.

“We were up and running with 2016 data as planned. Payroll and cash receipting was being used in week 1, with A/P running by the 2nd week of January”

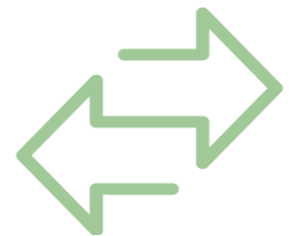
– Karen Rentschler

With core modules being utilized by the county we wanted to ensure the services being rendered by the Zobrio Consultant was everything Karen and her team expected.

Our MIP Consultant for Callaway County, Andrew Hubbard, works with many of Zobrio’s Abila MIP clients for implementations and support services.

“Andrew has a strong accounting background which proved extremely helpful throughout the implementation process, especially when we were working to build the backside of the system so that everything posted to the correct General Ledger” – Karen Rentschler.

At Zobrio we believe all of our clients deserve exceptional services and support with experienced professionals. We guarantee a smooth transition from our Sales team to implementation, then finish with our fully trained support consultants. Getting full support for services you need, throughout an implementation and after, is essential for your organization’s success with your new financial software. Let Zobrio customize a tailored solution for your organization, then flawlessly implement and support your team the way we did for Callaway County, Missouri.



“I have talked with other counties that have newer software, but didn’t have a successful implementation or proper training. As a result, they are not happy with the software. Zobrio was with us every step of the way to make sure we had a successful transition. I would definitely recommend Zobrio and Abila MIP to other government entities!”